ORACLE® DBA Consulting Services

ODBAC Ltd.

Putting Oracle®Technology to Work for You

Packaged Services

Monthly Support Package	2
Installations & Configuration Package	2
Service Level Agreement Maintenance Package	2
Business Continuity Planning Package	3
Application Development Package	3
Education Package	3

ORACLE®
Certified Professional

Key Customers

- Associated Brands Industries Ltd.

- Trinidad & Tobago Electricity Commission.

- The National Insurance Board of Trinidad & Tobago

- Guyana Bank for Trade & Industry

- Telecommunication Services of Trinidad & Tobago

Since 1998, O-DB Administration Consulting (ODBAC) Ltd. has been satisfying the need for quality Oracle® Database Administration services in Trinidad and the Caribbean region, and we can do the same for you.

Save Money with Quality Contractual Services

Companies have always found it difficult to hire DBAs with the experience to effectively manage their Oracle® database assets. With over 20 years of IT experience gathered in Trinidad, the Caribbean and the U.K., we can provide you with expert consulting without the high costs associated with overseas consultants. Our hourly rates and packaged offerings offer the best value for your DBA consulting dollar on the market today.

What Sets Us Apart

By keeping focused on Oracle® database technology, ODBAC Ltd. can provide expert services that adapt to your organisation's needs. Our certified professionals will work with your DBAs and System Administrators to bridge the gap between where you are and where you need to be.

Services Provided

Some of our key service offerings are listed below. Call us for details, as we may offer other skills and services that can satisfy your business and technical requirements.

- Database Design & Administration
- Stored Procedures Programming
- Oracle Forms Development
- Oracle Reports/Discoverer Development
- Business Intelligence Development
- IT Capacity Planning
- Business Continuity Planning
- Software Upgrades and Data Conversions
- Server Configuration and Management

We're always on your side. ODBAC Ltd.

Control Your Capital and Maintenance Costs

can help you to discern whether the products recommended by vendors are the products you really need. Unnecessary maintenance costs can be the difference between a cost effective solution and a cost prohibitive one.
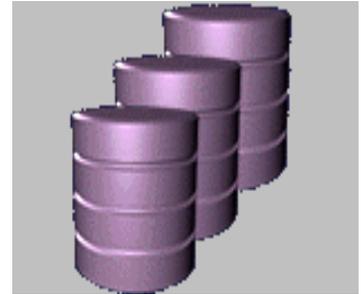
Monthly DBA Support Package

If you need Oracle DBA services but don't want a full-time Oracle database administrator (DBA), this is the best value package in the Caribbean.

Our most popular Oracle support package costs just US $1,500 per month inclusive of one production database instance, and US$50 for each additional database to be supported. This package includes the following services:

- Five week days per/month on site administration as required.
- Initial full database health check, and production of a findings report

- Helpdesk access from 8am to 6pm, Monday to Friday
- Ongoing proactive database security reviews
- Preparation and deployment of database backups
- Gathering and maintenance of database capacity planning data
- Periodic reporting of issues detected and remedial tasks performed
- Periodic reporting of database performance statistics
- Remote database administration through secure, VPN connections.

Off hours and weekend sup-

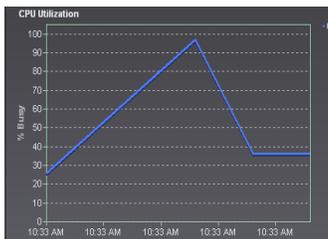*Databases are your company 's key business intelligence assets.*

port are available at the cost of US $135 per hour. Please contact us for further information.

"Companies have always found it difficult to hire DBAs with the necessary experience to effectively manage their Oracle database assets."

Installation & Configuration Package

The way your database software is installed and your database is set up will significantly affect the resilience and performance of your system. We perform neat, professional installations that will save you on future maintenance costs. For just US$1,500, our professionals will complete the following tasks:

- Server set up and disk configuration recommendations
- Installation of Oracle database software (all required components)
- Patching of Oracle software to the required supported level
- Configuration of Oracle networking software

- Set up and configuration of one database (US $250 for each additional database)
- Set up of standard backup and housekeeping jobs
- Knowledge transfer of techniques used during installation and set up
- Full documentation of all tasks performed

Service Level Agreement Maintenance Package

Poor performance of key application functions will adversely affect your IT Department's ability to deliver on its Service Level Agreements. Our tuning exercises usually result in significant performance improvements across your entire application base.

For just US $2,500 per case, our professionals will complete the following tasks:

- Identify performance bottlenecks on one database (US $250 for each additional database)
- Investigate user reports of slow system performance
- Schedule tasks required to alleviate performance problems (additional rates may apply)
- Transfer knowledge of techniques used during

the tuning exercise
- Documentation of all tasks performed

If desired, application tuning that requires reprogramming or redeployment of existing code can be provided at the programming rates listed under the Application Development Package section.

Capturing performance statistics and understanding their correlation to observed performance levels is key to effective performance management.

O-DB Administration Consulting Ltd.

Business Continuity Planning Package

For most companies, information is a valuable asset. Database or site failures can result in significant losses of goodwill and employee productivity as well as monetary and business losses.

Our Business Continuity Planning package will ensure that data loss and service outage is minimised, even after the most serious of failures.

For just US $3,500, our professionals will perform the following tasks:

- Review the backup and recovery requirements as they relate to service level agreements, available hardware and software, and internal support capabilities

Survive the Storm—Any Storm!

- Identify and document the risks and single points of failure
- Implement a backup plan for one database (US $500 for each additional database)

- Full documentation of work performed
- Full knowledge transfer to internal staff

Don't get caught out with an inadequate backup strategy. Your back up and recovery procedures must be documented and tested periodically. This is JOB 1 for DBAs. Planning for site failures as part of an overall disaster recovery and business continuity strategy should never be underestimated. Using Oracle's extensive features for safeguarding your information assets, we can design sophisticated solutions that will protect one of your most valuable assets: Business Information.

> *"Planning for site failures as part of an overall disaster recovery and business continuity strategy should never be underestimated."*

Application Development Package

ODABC Ltd. has over ten years of programming experience in application development with Oracle Designer, Forms, Reports, Discoverer and data conversions using PL/SQL and C. We can lend extra hands or provide guidance in best practice methodologies to any Oracle development or data conversion project. A keen knowledge of the underlying Oracle technologies combined with considerable understanding of business processes always lead to the development or deployment of successful, effective and efficient IT solutions. Well tuned application code, databases and operating systems will provide big performance without the big IT capital expenditures to match. This is the advantage we bring to your organisation.

Call us to discuss your programming requirements.

Education Package

Educating your staff on an ongoing basis is key to keeping your IT solutions up to date, and to keeping your staff.

We provide instructor led Oracle DBA training based on materials designed by IT Courseware®. Courses cover all aspects of the Oracle database, from Introduction to Oracle, SQL and PL/SQL right up to database tuning. Once students have undergone training, their knowledge can be tested for Oracle DBA certification by purchasing modules from SelfTest® Software.

On-Site training can be conducted at the customer's site, using equipment, training facilities and licenses belonging to the customer.

Off-site training can be conducted using training facilities and equipment provided by ODBAC Ltd. and the customer's Oracle licenses during the training period.

Our training courses are listed on Page 4. Please review them and contact ODBAC Ltd. for further options that may satisfy the way you need to work.

The difference is the experience behind the training!

Keep your staff up-to-date with quality training based on over 14 years of industry experience.

O-DB Administration Consulting Ltd.

Mailing Address:
#24 Cannon Drive
Westmoorings,
Trinidad
West Indies

Phone:(868)768-6389
Fax :(868)632-9469

Oracle® technology can play a key role in your company's goal to maintain its competitive edge. You buy a package that uses an Oracle® database. Is that the end? No, you must leverage this asset for more than your basic ERP solutions.

A web presence is crucial to your company's image and accessibility. Expanding your market beyond your current physical limits is what the Web can do for you. Oracle® technology can play a significant part in extending your company's reach in the global market place. O-DB Administration Consulting can play a crucial role in identifying these opportunities as well as deploying them using your Oracle® technology.

We're on the web at www.odbac.com

Email :
information@odbac.com

Putting Oracle Technology to Work for You

Education Packages

ORACLE COURSE	Length (Days)	Total Cost 1st Student	Each Additional Student (same company)
Full Courses (DBA, SQL, PL/SQL)	5	$2,000.00	$500.00
Intro Courses (Intro:SQL,PL/SQL)	2	$900.00	$275.00
Advanced Courses (SQL, PL/SQL)	3	$1,400.00	$350.00